



COMPUTER SERVICES AND REPAIRS PRICE LIST

Standard Rate	Rates
In House Computer / Software Repairs (billed in 15 minute increments, minimum 1 hour)	
Same Day or Next Day Service	70,00 € /Hour
On-site Computer / Software Repairs (1 hour minimum)*	
Same Day or Next Day Service	70,00 € /Hour
On-site Senior Technician (Server / Network / Specific Softwares) (1 hour minimum)*	
Same Day or Next Day Service	95,00 € /Hour
Emergency On-site Response (1 hour minimum)*	
Technician On-site within one to four hours	110,00 € /Hour
Emergency On-site Response (1 hour minimum)*	
Senior Technician On-site within one to four hours	160,00 € /Hour
Weekend, Holiday and Evening (1 hour minimum)*	
Includes work day appointments that begin on or after 17:00	110,00 € /Hour
Remote (billed in 15 minute increments)	
Telephone Support, Remote Trouble-Shooting, Network Monitoring...	70,00 € /Hour
Scheduled Days	
IT Technician	
Half Day (Four hours labor on workdays starting in the morning or early afternoon)	270,00 € /H.Day
Full Day (Eight hours labor on workdays starting in the morning)	515,00 € /Day
Senior IT Technician (Server / Network / Specific Softwares)	
Half Day (Four hours labor on workdays starting in the morning or early afternoon)	357,50 € /H.Day
Eight hours labor on workdays starting in the morning.	690,00 € /Day
Operating System	
Operating System Install	140,00 €
Operating System Install + Data transfer	210,00 €
Data Transfer	
	140,00 €
Full Virus / Spyware Removal	
	175,00 €
Diagnostic Charge	
	70,00 €
Trip Charge for on-site visits (covers round trip)	
Brussels area (zip code 1000 to 1999)	35,00 €
Outside Brussels area	50,00 €
Reduced Rate Plan	Rates
Reduced Rate Plan 1 (20 hours)	
Pre-pay of 1330,00 € (include 5 % off standard rate)	1.330,00 €
Reduced Rate Plan 2 (40 hours)	
Pre-pay of 2520,00 € (include 10 % off standard rate)	2.520,00 €
<p>Reduced Rate Plans do not apply to cabling, printer repair and notebook repair services. These mentioned services are billed separately with separate terms.</p> <p>Pre-paid amounts do not expire and are partially or completely refundable without a penalty.</p> <p>Additional hours billed over the pre-paid amount will not receive the discounted rates.</p> <p>Hardware, software and material costs are not deducted from pre-paid amounts. Purchased products are invoiced separately. The purchasing of parts and materials may require a deposit and/or payment upon delivery.</p>	

* Subsequent hours will round up to the half hour if more than 10 minutes of work are completed.

Prices are subject to change